

# INSPECTOR GENERAL

## Complaints Resolution Division



**Mr. Robert Stonemark**  
Director, Complaints Resolution Division



**SMSgt Nicholas Thompson**  
SEL, Complaints Resolution Division  
**MISSION**



**MSgt Omar Mickens**  
Complaints Resolution Program Manager

Administers the Air Force Inspector General Complaints Resolution Program for the USAFE-AFAFRICA community to address grievances impartially & practically to enhance morale, promote efficiency, and emphasize mission focus through formal & web-based training, policy development, and case management oversight. Our office is dedicated to creating an atmosphere of trust, and instilling confidence in Air Force leadership. We understand the importance of our role as independent assessors and consider each case in earnest so that our Airmen can remain focused on mission execution.

### How to Submit Complaints

#### Headquarters U-A Complaints Resolution Division

**Location:** Building 527, Room 217  
**Hotline:** 314-480-6647 / +49 (0) 6371-47-6647  
**Email:** [usafeig.complaints@us.af.mil](mailto:usafeig.complaints@us.af.mil)

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SAF IGQ QRC



U-A IGQ QRC

#### SAF IG Complaints Division

**Hotline:** 1-800-538-8429

**E-Mail:**

[saf.ig.hotline@us.af.mil](mailto:saf.ig.hotline@us.af.mil)

#### DoD IG Complaints Division

**Hotline:** 1-800-424-9098

**Website:**

[www.dodig.mil/hotline](http://www.dodig.mil/hotline)

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