



Malicious Call Trace (MCT/MCH) INSTRUCTIONS



If you receive a Malicious or Threatening call on your government desk phone, follow these actions:

* Complete AF Form 440, *Bomb Threat Aid*, located next to your desk phone.

CISCO VoIP Device

* With a call established, press the far right soft key (●●) under the display, then press the third soft key (report caller). Continue the call.

On a legacy multiline desk phone

* Press the MCT or MCH button then the line key on which the call was received. The call will resume. **Do not hang up** the telephone handset after the call ends. Notify law enforcement from another telephone.

On a single line desk phone

* Press the hook switch (1/2 second), or flash key, then dial *57. The call will resume. **Do not hang up** the phone handset after the call ends. Notify law enforcement from another telephone.

For additional information contact 42 CS CFP 953-1000

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