

# 18TH WING INSPECTOR GENERAL COMPLAINTS RESOLUTION PROGRAM (CRP)



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INSPECTOR GENERAL



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RESOLUTION



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The IG CRP and FWA programs are here to help you. You have the right to communicate with an IG member or a Member of Congress, but please give your own chain of command or the appropriate organization's representative a chance to work your issue first. We are also able to assist Japanese speaking USFJ employees.

## What the IG does to support you:

- 🕒 Educate and train base populace on their rights and responsibilities in regard to the Air Force IG system
- 🕒 Thoroughly and expeditiously resolve acts of reprisal, restricted access, and abuse of authority
- 🕒 Prevent, detect, and correct instances of fraud, waste, abuse, and gross mismanagement
- 🕒 Protect your identity to the maximum extent possible
- 🕒 Function as the fact-finder and honest broker in the resolution of complaints

## What you do to support the IG:

- 🕒 Submit complaints at any level within IG channels
- 🕒 Exhaust appropriate redress or appeal process of a grievance, prior to filing an IG complaint

## INSPECTOR GENERAL COMPLAINTS RESOLUTION PROGRAM

The IG provides complaints resolution for military & civilian personnel when the chain of command or appeal process does not work.

**IGQ COMPLAINTS HOTLINE – DSN 634-7622**

基地従業員の皆様には日本語・英語のどちらでも対応可能です。

IGQ is able to assist Japanese speaking USFJ employees

LOCATION: BLDG 92

PHONE: DSN 634-7622

EMAIL: [18wg.igqcomplaintsinquiries@us.af.mil](mailto:18wg.igqcomplaintsinquiries@us.af.mil)

## COMPLAINT HOTLINES:

DoD IG – (800) 424-9098

SAF IGQ – (800) 538-8429

PACAF IGQ DSN – 315-447-5165

Website: [www.dodig.mil/hotline](http://www.dodig.mil/hotline)

Email: [daf.ighotline@us.af.mil](mailto:daf.ighotline@us.af.mil)

Email: [pacaf.igq@us.af.mil](mailto:pacaf.igq@us.af.mil)

SAF/IGQ:

