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## **THE INSPECTOR GENERAL (IG) COMPLAINT PROGRAM**

1. The purpose of the Air Force IG Program is to:
  - a. Assist in correcting systematic, programmatic, or procedural weaknesses and ensure resources are used effectively and efficiently.
  - b. Resolve problems affecting the Air Force mission promptly and objectively.
  - c. Create an atmosphere of trust in which issues can be objectively and fully resolved without retaliation or the fear of reprisal.
  - d. Assist commanders in instilling confidence in Air Force Leadership.
2. The IG Complaint Program is described in AFI 90-301. The instruction describes procedures of how to make a complaint and who you should talk to.
3. **NO ONE** may deny you access to an IG or a Member of Congress, or take or threaten to take action against you because you filed a complaint.
4. Solving matters at the lowest possible level is the preferred and recommended method in solving a problem.