



BEALE AFB NETWORK AID CYBER EVENT RESPONSE PROCEDURES											
SUSPICIOUS E-MAIL AND SPAM RESPONSE											
DO NOT CLICK ON ATTACHMENTS OR LINKS											
<ol style="list-style-type: none"> 1. Use the vESD desktop icon to open a Cyber Threat ticket 2. In the inbox, right-click the email, select "Junk" > "Block Sender" 											
COMMON VIRUS/NETWORK ATTACK SYMPTOMS											
<u>Requests To Provide, Reset, Or Change Password</u>											
<table border="0" style="width: 100%;"> <tr> <td>• Continually Restarting</td> <td>• Denial Of Service</td> </tr> <tr> <td>• Unexplained New Files</td> <td>• Continually Restarting</td> </tr> <tr> <td>• Inability To Save Files</td> <td>• Difficulty Printing</td> </tr> <tr> <td>• Unexplained Changes to Data</td> <td>• Out-of-Memory Error</td> </tr> <tr> <td>• Unfamiliar Error Messages</td> <td>• Inability To Log On</td> </tr> </table>		• Continually Restarting	• Denial Of Service	• Unexplained New Files	• Continually Restarting	• Inability To Save Files	• Difficulty Printing	• Unexplained Changes to Data	• Out-of-Memory Error	• Unfamiliar Error Messages	• Inability To Log On
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VIRUS/NETWORK ATTACK RESPONSE											
Step 1	STOP USING THE COMPUTER IMMEDIATELY!!! - DISCONNECT NETWORK CABLE - DO NOT POWER OFF - DO NOT LOG OFF 										
Step 2	Run an on demand scan on your PC by clicking the file explorer, then clicking on "This PC", right clicking on Windows (C:) and selecting "Scan for Threats" - When the scan completes verify there are no viruses and plug your PC back in. - If viruses are detected, continue to Step 3.										
Step 3	If there were viruses detected, immediately contact the Communications Focal Point listed at the bottom of this card and ensure no one uses the computer.										
Step 4	Follow the instructions of the Communications Focal Point Technician; write down all of the information regarding the incident and any behaviors observed.										
You may be required to complete a statement regarding the incident. Ensure you write down all information you can think of that might be pertinent.											
NEGLIGENT DISCLOSURE OF CLASSIFIED INFORMATION RESPONSE (NDCI)											
Formally CMI (Classified Message Incident), an NDCI occurs when a higher classification level of data is on a lower classification system											
Step 1	STOP USING THE COMPUTER IMMEDIATELY!!! - DISCONNECT NETWORK CABLE - DO NOT POWER OFF - DO NOT LOG OFF 										
Step 2	DO NOT delete, print, or forward the message.										
Step 3	DO NOT leave the computer unattended. The person protecting it should be cleared to the level of the message.										
Step 4	Immediately contact the CFP to inform them that a cyber event occurred which requires immediate attention										
Step 5	Follow the instructions of the Communications Focal Point Technician; write down all of the information regarding the incident and any behaviors observed. - DO NOT MENTION that you suspect an NDCI has occurred unless the area is secured and you are on a SECURE LINE.										
Treat information regarding the NDCI at the same level of classification as the NDCI and protect all involved media											
9 RW CYBER EVENT POINT OF CONTACT Communications Focal Point 9CS.CFP@us.af.mil DSN 634-2666											

BEALE AFB NETWORK AID CYBER SECURITY REMINDERS																									
AIR FORCE NETWORK RULES OF BEHAVIOR																									
ALL USERS OF AIR FORCE INFORMATION TECHNOLOGY AGREE TO ACT IN ACCORDANCE WITH THE FOLLOWING AS A CONDITION OF ACCESS:																									
<ol style="list-style-type: none"> 1. I WILL adhere to and actively support all legal, regulatory, and command requirements 2. I WILL use the system in a manner that protects information confidentiality, integrity and/or availability 3. I WILL protect the physical integrity of computing resources entrusted to my custody or use 4. I WILL NOT attempt to exceed my authorized privileges 5. I WILL NOT use systems in a way that brings discredit on AF users or the AF, or degrade AF missions 6. I WILL NOT waste system and network resources 7. I WILL NOT connect any device to an AF IT device without coordination and approval from the 9th Comm Squadron. 																									
CPCON LEVELS																									
Cyberspace Protection Conditions (CPCON) system presents a structured, coordinated approach to defend against and react to attacks on DoD computer/telecommunication systems and networks.																									
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As the CPCON escalates, personnel should be increasingly mindful of cyber threats that indicate information may be at risk. Stay alert for unauthorized persons requesting sensitive information (passwords, email addresses, log in procedures etc).																									
WEBCAM AND VIDEO SECURITY																									
ALL CAMERAS AND MICROPHONES SHOULD BE COVERED AND / OR DISCONNECTED WHEN NOT IN USE																									
Prior to each video session, users are required to inspect all space visible from the camera, to include desks, tables, walls, the floor or shred bins, and remove or sufficiently cover all sensitive or classified information to prevent unauthorized disclosure.																									
CLASSIFIED PROCESSING AREA SECURITY																									
<ul style="list-style-type: none"> • Classified Processing Areas are authorized to process classified information, often in conjunction with unclassified information • Do not add or relocate any electronics within the space without authorization from the Wing Cybersecurity Office • Follow all security countermeasures referenced in the memorandum posted within the space. • Unclassified collaborative peripheral devices in mixed classification environments are required to be physically disabled unless uniquely reviewed and authorized by WCO 																									
9 RW CYBERSECURITY POINT OF CONTACT Wing Cybersecurity Office 9RW.Cybersecurity@us.af.mil DSN 634-3185																									