

59th Medical Wing Inspector General Complaints Resolution Program



Mr. Frank C. Hawley

The Inspector General (IG) Complaints Resolution Program is prescribed in DAFI 90-301.

Air Force military and civilian members have a duty to promptly report fraud, waste, abuse (FWA) or gross mismanagement; violations of law, policy, procedures, instructions, or regulations; an injustice; abuse of authority; misconduct; inappropriate conduct; and deficiencies, or like conditions, to the appropriate supervisor or commander, to an IG or other appropriate inspector, or through an established grievance channel.

You have a right to file an IG complaint at any level, but experience has shown that many complaints can be resolved through the chain of command. For this reason, although not required, you are encouraged to discuss your concerns with your chain of supervision and/or commander before coming to the IG.

If you wish to file an IG complaint, contact the 59 MDW/IGQ at:

59 MDW/IGQ
1235 Wilford Hall Loop, Building 4600
Joint Base San Antonio-Lackland, TX 78236
Voice: Commercial (210) 292-6934/3764 / DSN 554-6934/3764
Email: usaf.jbsa.59-mdw.mbx.59-mdw-ig-investigations-inquiries@health.mil

HOTLINES

Individuals wishing to make a report of FWA or mismanagement may contact one of the hotlines as noted below. The identity of callers will be protected.

<u>UNIT</u>	<u>COMMERCIAL</u>	<u>DSN</u>	<u>Email</u>
59 MDW	(210) 292-6017	554-6017	See above
502 ABW	(210) 808-1000	420-1000	502abw.igg.complaints@us.af.mil
AETC	(210) 652-4460	487-4460	aetc.igg@us.af.mil
SAF	(202) 404-5354	754-5354	saf.ighotline@us.af.mil
DHA	(703) 681-9700	761-9700	dha.ncr.dir-support.mbx.ig-hotline@health.mil
DoD	(703) 604-8799	664-8569	None