BY ORDER OF THE COMMANDER 59TH MEDICAL WING

59TH MEDICAL WING INSTRUCTION 41-102

12 APRIL 2022

Health Services

MEDICAL COMMITTEES AND FUNCTIONAL REVIEWS



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(Colonel Lauren H. Byrd)

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This instruction implements Air Force Policy Directive 41-1, *Health Care Programs and Resources*. It establishes the 59th Medical Wing (59 MDW) committee and functional reporting structure. It provides administrative requirements and guidance for organizing, chartering, record keeping, function reviews, and reporting channels. This instruction is applicable to all committees functionally responsible to or operating within the 59 MDW. This instruction does not apply to the Air National Guard or Air Force Reserve. Refer recommended changes and questions about this publication to the Office of Primary Responsibility (OPR) using Air Force Form 847, *Recommendation for Change of Publication*. Ensure that all records generated as a result of processes prescribed in this publication adhere to Air Force Instruction 33-322, *Records Management and Information Governance Program*, and are disposed of in accordance with the Air Force Records Disposition Schedule which is located in the Air Force Records Information Management System.

SUMMARY OF CHANGES

This publication has been revised. This revision of 59 MDWI 41-102 authorizes Wing-level committee chairpersons to approve their charters; requires the Board of Directors (BOD) appointed Reviewer to provide a copy of 59 MDW Form 84, *Review of Committee Minutes* to the USAF JB San Antonio 59 MDW Wing Commanders Action Group **usaf.jbsa.59-mdw.list.wing-commanders-action-group@mail.mil**; updates the URL address for Strategic Plans and Programs; adds Defense Health Agency (DHA) and Leapfrog as sources for implementation and evaluation of compliance; replaces High Reliability Organization (HRO) terminology with DHA

Ready Reliable Care (RRC); adds the 2022-2023 Wing goals; adds Informatics Steering Committee; updates the purpose for all wing-level committees; updates the Organizational Alignment and Reporting Committee Flow Chart, and other minor changes.

- 1. Overview. The governing body of the 59 MDW is its BOD, which sets policy and is fully and legally responsible, either directly or by professional delegation, for the operation and performance of the organization. All references to "governing body" are by definition voting members of the BOD. Chairpersons of wing-level committees are voting members of the BOD. They ensure their committees are chartered and meetings contain a purpose, agenda and set time limit. Wing-level committees are responsible for activities defined by their charter, and oversee subcommittees and subordinate functions within their functional oversight. Subcommittees and working groups are chartered at the discretion of the chairperson. Chairpersons brief the BOD on outcomes. Committee charters are the only instrument used for establishing and managing committees.
- **2. Purpose.** To establish administrative guidelines for structure, function, and composition of all standing boards, committees, councils, and function for the 59 MDW and establish responsibility for communication and accountability of each of these bodies in accordance with the Committee Information Flow Chart. All wing-level committees focus on meeting compliance and regulatory standards; in addition, committees identify and benchmark innovative approaches for operating a best-in-class, comprehensive, cost effective and efficient health system which promotes and sustains the health, safety, performance, and well-being of staff, patients, and visitors.

3. Responsibilities and Applicability.

- 3.1. Committee chairs will start each meeting with a "patient safety moment" as an enabler in communicating a culture of safety across the enterprise, to reinforce that safety is leader's top priority, and a core value that cannot be compromised. Teams that communicate effectively and demonstrate mutual support reduce the potential for error, resulting in enhanced patient safety and improved clinical performance outcomes. Increased, effective team communication also improves the quality of working relationships and job satisfaction. TeamSTEPPS is a vital tool to help in this effort. The 59 MDW has adopted Team-STEPPS "as the way we do business." Committee chairs assist in placing TeamSTEPPS into our medical operations policies, procedures, and business processes. The provisions of this Instruction are applicable to all standing boards, committees, councils, and other such bodies established at 59 MDW.
- 3.2. BOD. The BOD is the decision making authority on policy for 59 MDW. It provides strategic direction, allocates resources, ensures the welfare and safety of staff and patients, and is responsible for the operation and performance of the organization. Wing-level committees are established by the BOD and their charters approved by the committee chairperson.
- 3.3. Wing-Level Committees. Convene at the intervals or frequency indicated in their applicable committee charter. Implement and ensure a culture of safety; provide high quality health care, research, and educational services and programs; and maintain effective communication throughout the organization, with linkage to quality management and improvement activities which support the mission and goals of the 59 MDW.
 - 3.3.1. Chairperson. A senior-level member of the BOD who leads the committee, champions the process, and provides continuity of purpose and direction in meeting current and future mission needs. The chairperson removes barriers that would hinder the committee's success. The chairperson:

- 3.3.1.1. Provides management oversight.
- 3.3.1.2. Selects an alternate chairperson, voting and nonvoting members and recorder.
- 3.3.1.3. Provides resources needed for the committee to meet its charter responsibilities.
- 3.3.1.4. Receives progress reports from the committee and subordinate committees/functions.
- 3.3.1.5. Develops an agenda, using the format at **Attachment 2**.
- 3.3.1.6. Requires meeting minutes and share information on The Joint Commission standard compliance with the corresponding Ambulatory Surgical Center's areas (i.e. specific data, timelines, and format).
- 3.3.1.7. Reviews, approves/disapproves minutes and any annotates reason(s) for disapproval. 59 MDW Form 84, *Review of Committee Minutes*, is completed by the BOD member assigned to review respective committee minutes. The reviewer briefs at the BOD and provides the completed form to the Recorder of the BOD for filing with the BOD minutes and provides a copy to the USAF JB San Antonio 59 MDW Wing Commanders Action Group at usaf.jbsa.59-mdw.list.wing-commanders-action-group@mail.mil.
- 3.3.1.8. Identifies all subordinate committees/functions reportable to the appropriate wing-level committee, and provides a short summary of the mission/purpose of each subordinate committee/function through such venues as a charter, minutes, etc.
 - 3.3.1.8.1. Ensures effective communication between subordinate committees and the oversight wing-level committee on any open actions items referred by subordinate committees, and provides resolution back to the subordinate committee/function.
- 3.3.1.9. Reviews and approves all minutes of subcommittees directly accountable to the appropriate wing-level committee. This function may be delegated to the committee membership.
- 3.3.2. Develops a charter using the format at **Attachment 3**. The actual charters, separately maintained and updated by each Committee Chair, are available up request, and posted on the Strategic Plans and Programs site located at https://59mdw.samhs.health.mil/strategic-plans-programs/SitePages/Home.aspx. Individual charter updates are reviewed and approved independently from this MDWI.
 - 3.3.2.1. Charter. Represents a contract between leadership (in most cases the chairperson) and the committee. The *mutually agreed upon* charter clarifies expectations for the committee. The template is at **Attachment 3**. Charters for group-level committees and sub-committees/working groups are not required.
 - 3.3.2.1.1. Include subordinate subcommittees/functions, purpose and mission.
 - 3.3.2.1.2. Submit final draft of wing-level charters to 59 MDW/CVO for processing.

- 3.3.3. Committees with Subordinate Functions. Although not required, chairpersons may charter subordinate functions (e.g., subcommittees, working groups, etc.), determine membership, meeting frequency, documentation and subordinate functional requirements, and reporting procedures to the oversight committee. They also assist in implementation and evaluation of compliance with standards of The Joint Commission, Air Force and Defense Health Agency Instructions, Air Force Audit Agency reports, Leapfrog, and other regulatory agency requirements and standards for which they are responsible.
- 3.3.4. Function Reviews. Functions subordinate to a wing oversight committee will brief that committee on outcomes. Higher-level oversight committees and regulatory requirements determine the type and scope of data provided. The inputs from the subordinate functions may form the foundation for committee inputs to the oversight committee and the BOD.
- 3.3.5. Committee Management.
 - 3.3.5.1. The CVO office publishes the annual BOD and wing-level committee schedules.
 - 3.3.5.2. Committee chairs review and sign minutes and submit to designated BOD reviewers who ensure clarity, continuity and follow up, rather than correctness of content.
 - 3.3.5.3. A meeting is often the best way to communicate information to others in a group when face-to-face interaction is necessary—when what you say depends on what another person says (or hears). Time spent attending a meeting, however, is time taken away from other duties. **Attachment 6** provides guidance for running an effective meeting.
- 3.3.6. Recorder. Keeps minutes of the meetings and maintains member attendance in a roster matrix that is either attached or within the recording document.
- 3.3.7. Minutes. Provide a clear, thorough record of oversight, decision-making and follow-up. Items requiring further action are tracked/followed to completion. Identify an effective mechanism for subordinate committees/functions to elevate issues to the appropriate wing-level committee with resolution back to the subordinate committee/function. Date the minutes the day they are signed. Place information regarding future meetings in the last paragraph. Show either: "open, Next Reporting Date: (date) ______, POC: _______, "closed" or "Info" status at the end of *Old* and *New Business* and other topics discussed. Indicate if BOD action is required on "Open" items. (Type "Approved as written" and "changes annotated" two lines below the recorder's signature block, followed by the chairperson's signature block.) Complete minutes within 10 workdays following the meeting.
 - 3.3.7.1. Wing-level committee reviewers provide results of committee minute reviews to the BOD the month following the month in which the committee convened. Report issues preventing review completion to the BOD. Carry-over any pending reviews to the next BOD meeting.
 - 3.3.7.2. Reviewer report results on 59 MDW Form 84 and maintains as a permanent attachment to the corresponding committee minutes. Route copies of the minute

reviews to the respective committee chairperson and recorder for action noted on 59 MDW Form 84.

- 3.3.7.3. Meeting minutes serve as the official record of the committee's deliberations and decisions, and thus must be saved and maintained IAW Air Force Records Management guidelines.
- 3.3.8. Minutes containing "Quality Assurance" information that is protected under Title 10, U.S.C. 1102, Confidentiality of Medical Quality Assurance Records, must be safeguarded and must have the following statement typed or stamped on each page:

QUALITY ASSURANCE MATERIAL PROTECTED BY 10 U.S.C. 1102 FOR OFFICIAL USE ONLY

3.3.9. Two-thirds of voting members are required to be present for a quorum, and two-thirds of the voting members must be present to pass recommendations/proposals (e.g., decision briefs).

4. Chartered Committees.

4.1. Ready Reliable Care (RRC) is the framework used throughout DHA to advance and sustain high reliability across the Military Health System. It leverages and strengthens the well-established processes utilized by each of the Services, all aimed at continuous process improvement and a patient-centered focus. The RRC principles are (a) Preoccupation with Failure, (b) Sensitivity to Operations, (c) Deference to Expertise; (d) Respect for People, (e) Commitment to Resilience, (f) Constancy of Purpose, and (g) Reluctance to Simplify. Using these principles, committees assist senior leadership in enabling every one of us, every day, a problem solver, delivering value, and leading the way to Zero Harm.

Note: Table 4.1 identifies wing-level committees approved by the BOD and aligns them to the 2022-2023 Wing goals.

Table 4.1.	Wing-Level	Chartered	Committees.
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COMMITTEE	GOALS	CHAIRPERSON	PURPOSE
Board of Directors	Better Care Better Health	59 MDW/CC	Chartered to exercise ultimate authority and responsibility for the
	Best Value		oversight and delivery of health
	People		care. Identifies how the 59 MDW
			is governed and the key
			individuals involved.
Medical Readiness	Readiness	59 MDW/CC	Chartered to evaluate medical unit
Committee		Functional OPA: 59 MDSG/CC	readiness preparedness, capacity for disasters, contingencies, mobility
		39 MDSG/CC	and wartime missions, the status of
			medical readiness training and
			mobility staffing posture.
Executive Committee	Better Care	59 MDW/SGH	Chartered to identify how the 59
of the Medical Staff	Better Health		MDW designs processes and
	Best Value		systematically monitors, analyzes

COMMITTEE	GOALS	CHAIRPERSON	PURPOSE
Sub committees:			and improves performance in
Credentials Function			patient outcomes, implement and
Dental Executive			monitor the National Patient Safety
Leadership			Program and annual goal, review
Committee			Compliance, Patient Safety,
Infection Control			Performance Improvement, and
Function			Risk Management (CP2R) lessons
Medical Records			learned, monitor results of National
Review Function			Quality Improvement Goals for
Patient Safety			PCMH, and ensure maintenance of
Pharmacy and			performance-based feedback and
Therapeutics			privileging processes.
Committee			
Population Health			
Working Group			
Primary Care Forum			
Prostaff			
Radiation Safety			
Risk Management			
Function			
Resuscitation			
Committee			
SAMHS Referred			
Issues from			
Pharmacy and			
Therapeutics			
Committee			
Surgical Action			
Team			
Future other action			
team reports (e.g.,			
Medical)			
Health Plan	Best Value	59 MDW/CV	Chartered to establish business
Management			rules, policies, and accountability
Committee			for the delivery of healthcare
			services benefitting the enrollees
Subcommittee:			of the 59th Medical Wing and the
Data Quality			greater DoD beneficiary
Management			population of the San Antonio
			area. It coordinates execution of
			higher headquarters directives and
			community partnership initiatives
			related to healthcare delivery.

COMMITTEE	GOALS	CHAIRPERSON	PURPOSE
Nurse Executive Committee	Better Care Better Health Best Value	59 MDW/SGN	Chartered to ensure the foundation of nursing standards of practice are met at all levels, supports the DHA HRO principles. Works collaboratively with Executive Committee of the Medical Staff to ensure a team based approach for delivery of care that is high-
Aerospace Medicine Council	Better Care Better Health Best Value	59 MDW/SGP	quality, safe, and patient-centered. Chartered to provide direct support to AF operations by promoting and sustaining force health, preventing injury and illness, restoring health, and sustaining human performance. Oversees management of the Aerospace Medicine Enterprise (AME) across Joint Base San Antonio (JBSA). Responsible for the execution of the AME and oversees the OEHWG, DAWG and FOMWG
Commander's Inspection Management Board	Best Value AF 4 Major Graded Areas	59 MDW/CC	working groups. Chartered to assess unit effectiveness in four major graded areas: Executing the Mission; Managing Resources; Improving the Unit; Leading People and implementing and monitoring CCIP – to include self-assessment inspections and Wing Exercise Programs.

COMMITTEE	GOALS	CHAIRPERSON	PURPOSE
Healthcare Compliance Committee	Better Care Better Health	59 MDW/SGH	Chartered to ensure compliance with all applicable laws, regulatory, and external accreditation agencies, and meets them across the organization in an appropriate, uniform and consistent manner. Makes recommendations to the BOD on accreditation, licensing and certification matters which are beyond the authority of the Healthcare Compliance Committee.
Graduate Medical Education Council	Readiness Better Care Better Health People	59 MDW/GE	Chartered to enhance and sustain an integrated system of medical professional education, training, and development to produce and retain skilled, dynamic leaders in health care, targeted on those specialties for which the DoD Military Health System needs to invest in training with a focus on medical readiness. SAUSHEC is accountable to the SAUSHEC Command Council and SAUSHEC Board of Directors.
Process Improvement Committee	Best Value	59 MDW/SGB	Chartered to maintain a systematic, active, integrated, organized, and peer-based process improvement (PI)/quality improvement (QI) program and integrate PI/QI with the Quality Management (QM) program across the 59 MDW).
Scientific Advisory Committee	Readiness Research Development Innovation through clinical research	59 MDW/ST	Chartered to explore, conduct and exploit emerging joint requirements, clinical and translational research. Enhances visibility of research alignment between constituents, identifies and reports on emerging technologies, reviews discovery, research and development

COMMITTEE	GOALS	CHAIRPERSON	PURPOSE
			initiatives, and stays abreast of scientific activities.
Wing Resources	Best Value	59 MDW/SGA	Chartered to develop and make
Committee	People		recommendations to the BOD on
Sub committees:			financial and human resources requirements, availability and
Information			utilization, as well as the resourcing
Management			impact of product line changes,
SGA Forum			Process Action Team and Staff
Environment of			Assistance Visit recommendations
Care Medical Facility			
Utilization Board			
Equipment Review			
Authorization			
Activity	D C	TO MENUGCH	
Patient and Family Partnership Council	Better Care Better Health	59 MDW/SGN	Chartered to provide information, advice and recommendations to the
Tarmership Council	Best Value		59th MDW (Wilford Hall
			Ambulatory Surgical Center)
			Commander on issues related to
			access, quality, administrative
			activities and the patient and family
Informatics Steering	Better Care	59 MDW/CMIO	experience of care. Chartered to facilitate the
Committee	Better Health		standardization, modernization and
	Best Value		integration of technology into the
			healthcare delivery processes. The
			ISC is empowered to make
			recommendations, advocate for policy modifications, guide
			infrastructure upgrades, and
			implement standards, patient safety
			measures and business practices to
			create an atmosphere for change at
			the 59 MDW and SA Market.

- 4.2. Committee Chairpersons review their charters annually to determine if the original need for the committee still exists, make necessary changes, and submit final draft charters to 59 MDW/CVO.
- 4.3. Committee membership and meeting frequency are identified in committee charters.
- 4.4. Revisions to existing charters and new charters will be in the format outlined at **Attachment 3**.

- 4.5. Charters for committees identified in **Table 4.1** are maintained by 59 MDW/CVO and posted to the Strategic Plan and Programs SharePoint site.
- 4.6. Linkage to the organizational alignment and reporting channels flow chart is shown at **Attachment 5.**

JEANNINE M. RYDER, Brig Gen, USAF, NC Commander, 59th Medical Wing

GLOSSARY OF REFERENCES AND SUPPORTING INFORMATION

References

AFPD 40-2, Radioactive Materials (Non-nuclear Weapons), 19 June 2019

AFPD 41-1, Health Care Programs and Resources, 3 October 2018

AFPD 44-1, Medical Operations, 9 June 2016

AFPD 46-1, Nursing Services, 20 March 2018

AFPD 47-1, Dental Services, 9 May 2018

AFPD 48-1, Aerospace Operational Medicine Enterprise, 7 June 2019

Title 10 United States Code, Section 1102, Confidentiality of Medical Quality Assurance Records, latest edition

The Joint Commission Manual for Hospital Accreditation, latest edition

Department of the Army, Brooke Army Medical Center, BAMC Memo 015-001, Board, Commissions and Committee (Hospital Boards, Committees, Councils, and Teams), latest edition

Prescribed Form

59 MDW Form 84, Review of Committee Minutes

Adopted Form

AF Form 847, Recommendation for Change of Publication

Abbreviations and Acronyms

AME—Aerospace Medicine Enterprise

BOD—Board of Directors

DHA—Defense Health Agency

HRO—High Reliability Organization

JBSA—Joint Base San Antonio

MDW—Medical Wing

POC—Point of Contact

RRC—Ready Reliable Care

Terms

Board, Council, Committee—A group of persons with collective responsibility appointed to consider, investigate, advise, and usually to report on specific problems or subject areas.

Function—Services, tasks or regulatory requirements that are subordinate to a committee, who receive their charter, guidance, and reporting instructions from the parent committee.

Subcommittee—A supplement to a existing committee consisting of more than one person and having a specific responsibility. Findings are reported to the parent committee for full approval or disapproval.

Team—Group of persons assembled and organized to work together to oversee a development or multidisciplinary process (for example, Tiger Team or Process Action Team).

Work Group—Generic term encompassing functions, natural work groups, self-directed work groups, focus teams, Tiger Teams, Process Action Teams, etc.

AGENDA TEMPLATE

AGENDA TITLE OF MEETING AND DATE OF MEETING

1	REX	JIEW	OF PRE	VIOUS	MIN	II ITES:
1,			OFINE	11000	TATTL	IUILO.

Minutes of XX Date Year, Title of Meeting

- 2. STANDARD AGENDA ITEMS:
- a. Topic (POC)
- b. Topic (POC)
- 3. OLD BUSINESS:
- a. Topic (POC)
 - b. Topic (POC)
- 4. NEW BUSINESS:
 - a. Topic (POC)
- b. Topic (POC)
- **5. REVIEW OF DELIVERABLES:** (Chairperson)

Review any deliverables from today's meeting

6. NEXT MEETING: Date and Time of Next Meeting

Note : Show either: "open, NRD: (date)	_, POC:	_", "closed" or "Info" status at the
end of all New Business and Old Business topics.	Indicate if BOI	O action is required on "Open"
items.		

CHARTER FORMAT

MEMORANDUM FOR: 59 MDW/CVO	(Date)
FROM: (Chairperson)	
SUBJECT: Committee Charter for (Name of Committee)	
Summary of Changes: (required when updates are made to existing charter) References: (i.e., DODI, AFI, a Joint Commission Chapter, external regulatory 1. Situation Statement. States reason the committee was formed (i.e., The new ing-level committee). It should meet three criteria: (1) be focused on the cust controllable by the committee and (3) be measurable. It should outline what lead committee to accomplish, not how the committee should do it. 2. Requirement. What is the governing directive for the committee, such as at Instruction, higher-level plan, The Joint Commission or other accrediting body requirement? This may be included in the situation statement. 3. Results. What do you expect to accomplish? Are there timelines? What are outcomes? What are the objectives? What is the scope of your effort? What or expected from subordinate committees or functions? Who does the committee for example the process owner? 4. Roadmap. The basic plan you will follow. Will there be an agenda? What milestones? Who must do what, by when, to bring about desired outcomes or a results? Does the committee have goals, objectives and measures? Does the committee Scorecard objectives? a. List subordinate committees/functions and their purpose/mission. 5. Roles. What are the essential roles of the membership? 6. Responsibilities. What results does the committee chairperson specifically subordinate committees/functions and from senior leadership?	compliance, etc.) ed for a standing omer, (2) be adership expects the in Air Force c, or UEI e the specific desired autcomes are report outcomes to, are the major accomplish the ommittee support
 Resources. (Resources refer to all of the help that might be needed. What is of time [frequency and expected duration of meetings], budget and so forth. Lis 	
committee position, organization and office symbol. 8. Reporting. How outcomes and progress will be communicated and to whom owner or BOD and reviewed by whom, i.e., an oversight committee or process	
9. Relationships. How your committee or council will handle decisions, feedbacks. 10. Replaces. This charter replaces charter, dated This is a new charter. one applies Signature Block of Chairperson	oack and problems.
(Note: Submit final draft of wing-level charters to 59 MDW/CVO for proces	sing.)

TRANSFER OF ACTION ITEMS BETWEEN COMMITTEES

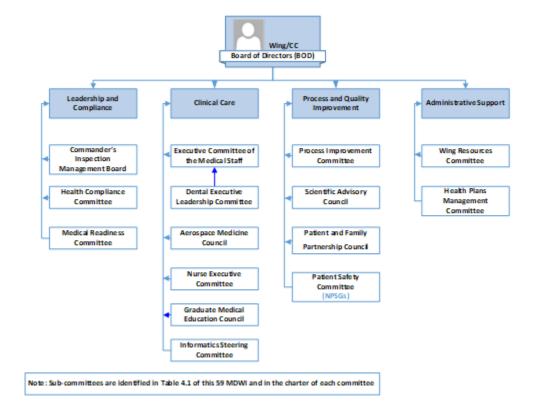
	Date:
MEMORANDUM OF REFERRAL	
Committee Referred From:	
Committee Referred To:	
Issue or Action Item for Referral:	
Reason for the Referral:	
(Name and Grade of the transferring Wi	ng Committee Chairperson)
Note 1: Use 59 MDW Form 84, Review	of Committee Minutes.
Note 2: Minutes of the gaining and losin	ng Wing committee will reflect the transfer of action
items at the end of the appropriate New	Business or Old Business topic being transferred, e.g.,
Transferred to Committee, or	on (date), POC
Note 3: Action items will only be closed	d by the referring committee if permanently transferred
to another Wing-level committee. Actio	on items only <i>referred</i> stay open for tracking by the
referring committee for visual follow-up	o. Use Referred to (Wing-level committee), tabled until
Date, POC:	" at the end of each action item <i>referred</i> .

ORGANIZATIONAL ALIGNMENT AND REPORTING COMMITTEE FLOW CHART

A5.1. Organizational Committee Flow Chart.

- A5.1.1. There are four reporting channels for decisions and information presented to and considered by the BOD: (1) Leadership and Compliance, (2) Clinical Care, (3) Process and Quality Improvement, and (4) Administrative Support.
- A5.1.2. Leadership and Compliance. Includes committees that monitor and enforce Air Force and TJC accreditation requirements and standards.
- A5.1.3. Clinical Care. Includes committees that provide and evaluate healthcare services and staff competency within the 59 MDW.
- A5.1.4. Process and Quality Improvement. Includes committees that develop and manage education, quality and performance improvement in support of the 59 MDW.
- A5.1.5. Administrative Support. Includes committees that execute administrative and support tasks in support of the 59 MDW.

Figure A5.1. Organizational Alignment and Reporting Committee Flow Chart.



RUNNING A PRODUCTIVE MEETING

Table A6.1. Running a Productive Meeting.

Purpose	State why the meeting is being held and provide clear objectives (clarity and focus) – follow the agenda Well-planned agenda and time line
Aganda	Start each meeting with a "patient safety moment
Agenda	List the topics in logical sequence
	Allocate time to each item on basis of importance, not
	urgency (for example, something is urgent, but not important, put it first but give it 5 minutes)
	Have structure. Stop members jumping ahead or going over
	old ground
	Achieve closure
	Members should know what to expect before coming to the meeting
	It should contain sufficient detail to keep the meeting on
	track, but not to the point where members become slaves of
	the agenda
	The agenda should not be the objective—it is a guide
Time	Starting on time, staying on time and stopping on time are
	golden rules of meeting management
	Everyone's time is valuable and it is likely that this is not the
	only meeting of the day for most members
Reaching Consensus	Setting and keeping reasonable time limits for activities can
	help the committee stay focused or reach closure on agenda
	items
	Involve everyone in the discussion
	Explore the alternatives
	Listen to what the other person is saying
	Identify actual problems, not symptoms
	Be careful of quick, short-term solutions
	Encourage differences to clarify issues
	Avoid conflict-reducing techniques, such as majority vote,
	averaging or coin flips
	Yield only to positions that have objective and sound
	foundations
	Try not to compete
	Allocate time carefully
	Always strive for the best answer
	Good support data makes consensus easier
Tracking	Show agenda items as "opened," "tabled" (for future
	discussion), "info", or "closed".