12 FTW INSPECTOR GENERAL COMPLAINTS RESOLUTION PROGRAM



Lt Col Jarrod N Beers Inspector General NAS Pensacola



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Ismael Burgos-De Bear Director, Complaints Resolution

Air Force military members have a duty to promptly report fraud, waste, and abuse (FWA) or gross mismanagement; violations of law, policy, procedures, or regulations; an injustice; abuse of authority; misconduct; inappropriate conduct; and deficiencies, or like conditions, to the appropriate supervisor or commander, to an IG or other appropriate inspector, or through an established grievance channel. Civilian employees should report such activities and conduct IAW DAFI 36-147, *Civilian Conduct and Responsibility*. To file an IG complaint, contact the Complaints Resolution Division:

5 Washington Circle, Suite 2 (Bldg200)	Commercial (210) 652-7218; DSN 487-7218	
JBSA Rando1ph, TX 78150	Email: org.12ftw.igq@us.af.mil	
520 Turner St. STA A (Bldg746, Rm 303) NAS	Commercial (850) 452-0773; DSN: 459-0773	
Pensacola, FL 32508	Email: org.12ftw.igq@us.af.mil	
9206 Airfield Drive	Commercial (719) 333-9310; DSN 333-9310	
U.S. Air Force Academy, CO 80840	Email: org.12ftw.igq@us.af.mil	

HOTLINES

Individuals wishing to make a FWA or mismanagement report may contact one of the hotlines below.

The identity of callers will be protected.

	COMMERCIAL	DSN	TOLL FREE
12 FTW/IGQ	(210) 652-3665	487-3665	None
AETC/IGQ	(210) 652-4460	487-4460	None
SAF/IG	(202) 404-5354	754-5354	1-800-538-8429
DoD/IG	(703) 604-8799	664-8799	1-800-424-9098

Use the below QR Code to file a complaint with the Air Force Inspector General Hotline



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