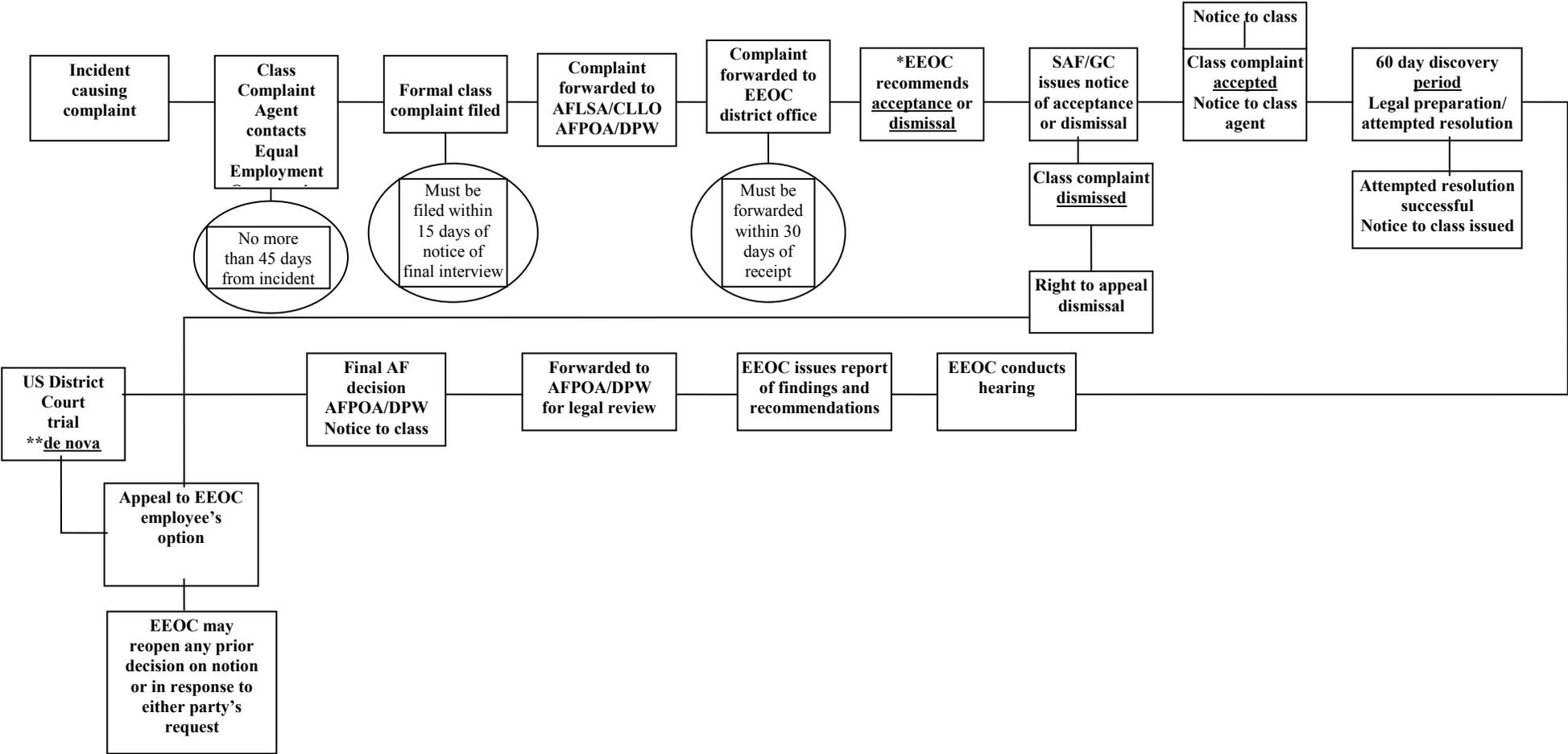


FLOW OF A CLASS COMPLAINT (AFI 36-1201)



*EEOC - Equal Employment Opportunity Commission
 **de nova - Holding new hearing