

# 59th Medical Wing Inspector General Complaints Resolution Program



The Inspector General (IG) Complaints Resolution Program is prescribed in AFI 90-301. Air Force military and civilian members have a duty to promptly report fraud, waste, abuse (FWA) or gross mismanagement; violations of law, policy, procedures, or regulations; an injustice; abuse of authority; misconduct; inappropriate conduct; and deficiencies, or like conditions, to the appropriate supervisor or commander, to an IGQ or other appropriate inspector, or through an established grievance channel.

You have a right to file an IG complaint at any level, but experience has shown that many complaints can be resolved through the chain of command. For this reason, although not required to, you are encouraged to discuss your concerns with your chain of supervision and/or commander before coming to the IGQ. If you wish to file an IG complaint, contact the 59 MDW/IGQ at:

59 MDW/IGQ  
2200 Bergquist Dr., Suite 1  
Joint Base San Antonio-Lackland, TX 78236-9908  
Voice: Commercial (210) 292-6017 DSN 554-6017  
Voice: Commercial (210) 292-7424 DSN 554-7424  
Fax: Commercial (210) 292-4113 DSN 554-4113  
Building 4550 Rooms 7B73 and 7B71

## HOTLINES

Individuals wishing to make a report of FWA or mismanagement may contact one of the hotlines as noted below. The identity of callers will be protected.

	<u>COMMERCIAL</u>	<u>DSN</u>	<u>TOLL FREE</u>
59 MDW	(210) 292-5122	554-5122	None
502 ABW	(210) 808-1000	420-1000	None
AETC	(210) 652-4460	487-4460	None
SAF	(703) 588-1562	425-1562	1-800-538-8429
DoD	(703) 604-8569	664-8569	1-800-424-9098