

# INSPECTOR GENERAL

## Headquarters Fourth Air Force



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### Inspector General (IG) Complaint System and Fraud, Waste, and Abuse Program

1. The Inspector General Complaint Program is described in AF1 90-301. This instruction tells you how to make a complaint and who you should talk to. You may go to an inspector or IG at any level, but experience has shown that complaints are best solved at the lowest level by supervisors and commanders. For this reason, although not required you are encouraged to discuss your problem with your supervisor or your commander before coming to the IG.
2. The Air Force has a good complaint program. You can get help quickly and fairly when you ask a question. You can make your complaint at any level in the IG system and you do not have to worry about being intimidated when you ask for help. You can seek counsel with the Inspector without fear of harassment or repercussions from your unit. No one may take a wrong action against you just because you complained. If you think a wrong action was taken against you just because you complained, tell an inspector or an IG.
3. Some matters are not taken care of in the IG Complaints Program. These are matters where there is a way to get help under other directives. The table below shows, by subject, the procedure you must use. When one of these procedures fits your problem, you may not use the IG Complaint Program. This table does not list all the types of complaints that are handled by other appeal channels.

Type of Complaint	Reference
(Military) Discrimination Based on Race, Color, Sex, Religion, National Origin, or Sexual harassment	AFI 36-1201 Military Equal Opportunity Office
(Civilian) Discrimination Based on Race, Color, Sex, Religion, National Origin, Age, or disabling Condition	AFI 36-1201 Military Equal Opportunity Office
(Civilians) Complaint of conditions of Employment and Equal Employment Opportunity	
(Civilian) Nonappropriated Fund Employee Reprisal	DOD-IG
Landlord or Tenant Disputes	AFI 32-6001
Claims Against the Government	AFI 51-502
Correction of Military Records	AFI 36-2603
Appeal of an Officer Evaluation Report	AFI 36-2401
Appeal of an Enlisted Evaluation Report	AFI 36-2401
Support of Dependents	AFI 36-2908
Private Indebtedness	AFI 36-2906
Suggestions	AFI 38-401
Change to a Instruction	AFI 33-360
Punishment under UCMJ	AFI 111-9
Article 138, UCMJ (Complaint of Wrong)	AFI 51-904
Hazardous Working Conditions (Unsafe/Unhealthy)	AFI 91-503

4. If a policy, directive or instruction provides a specific means of problem resolution or appeal, you should exhaust those avenues first. You must be able to allege that a process was mishandled or handled prejudicially before the IG office will process your complaint. Mere dissatisfaction with the solution to a specific problem or the outcome of an appeal is not sufficient justification for an IG investigation.

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